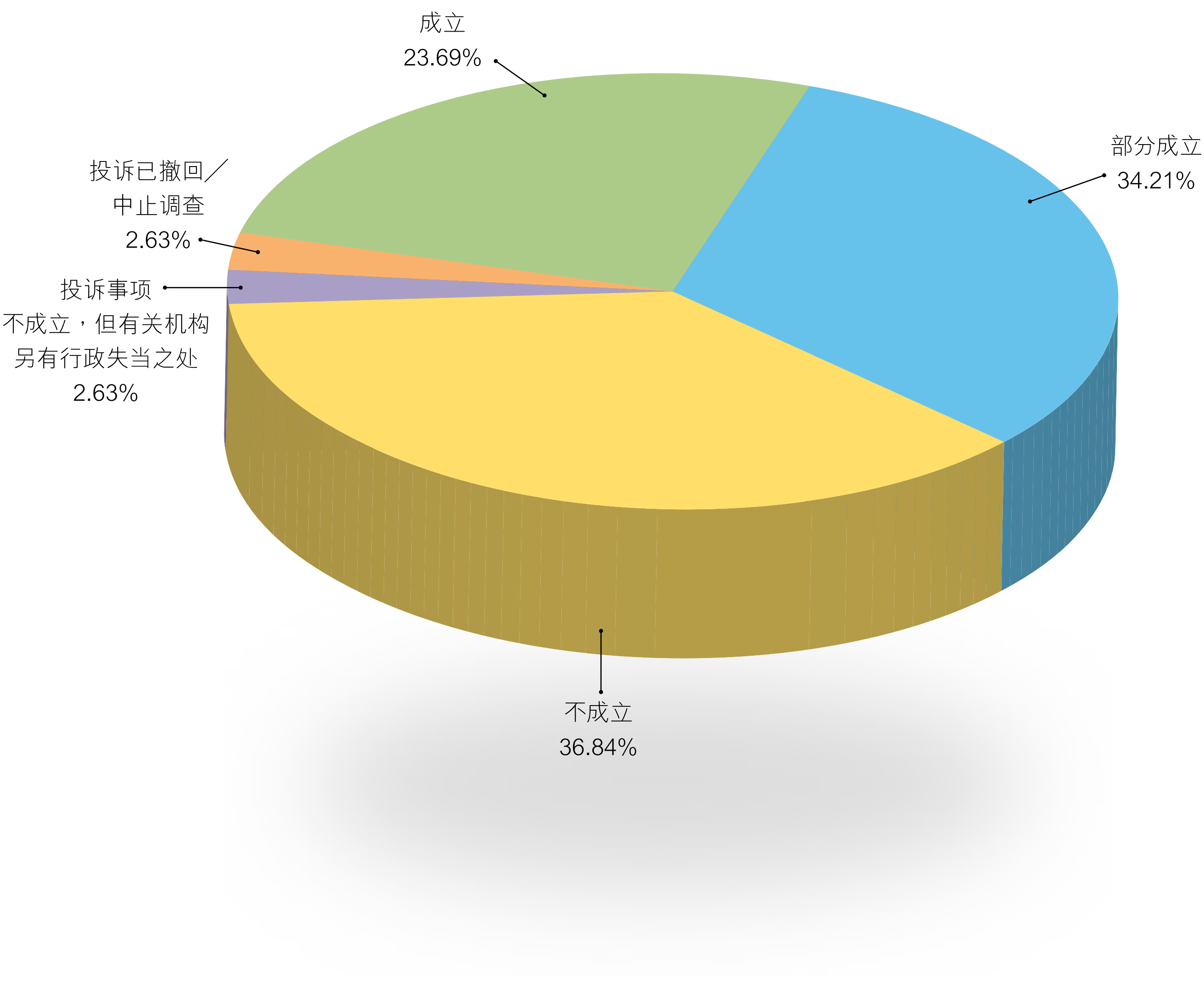
表 7

经全面调查后终结的投诉个案结果：38 宗